

Title	<i>Change Request Regarding IWG Standards</i>
Created by	<i>Manitoba</i>
Date Created	<i>February 7, 2020</i>
<b>Background</b>	The Interoperability Working Group (IWG) has defined a number of standard radio features that will apply to all radios/users. Agencies may have a need to request changes be made to the standards.
<b>Purpose and Scope</b> (What are goals, parameters, and scope? What is out of scope?)	To establish how a public safety entity (PSE) can request the IWG make an exception to the standard radio features.
<b>Process Input</b> (Who and what prompts the request and why?)	The process is prompted by a PSE desiring a change to the standard radio features.
<b>Process Flow</b> (What is the first step to start the input going? What are the activities?)	<ol style="list-style-type: none"> <li>1. PSE reviews the radio profile document.</li> <li>2. PSE identifies a standard that they would like to change for their organization.</li> <li>3. PSE send an email to <a href="mailto:PSCSSupport@gov.mb.ca">PSCSSupport@gov.mb.ca</a> identifying the standard that they would like to modify.</li> <li>4. PSCS Service Analysts review the request and forward onto the IWG for review.</li> <li>5. IWG confirms or denies the change.</li> <li>6. IWG informs the PSCS Service Analyst of the decision.</li> <li>7. PSCS Service Analyst informs the PSE/Bell of the decision. <ol style="list-style-type: none"> <li>a. If confirmed, Bell makes the change to the codeplug</li> <li>b. If denied, no changes to the codeplug are made</li> </ol> </li> <li>8. Issue is closed by the PSCS Service Analyst.</li> </ol>

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**Document Owner:** Manitoba

Version	Date	Author	Change Description
1.0	June 18, 2020	Manitoba	Initial Release

**Approvals & Acceptance**

I have reviewed the information in this document and I agree;

Date	Document Version	Approver Name and Titles
June 18, 2020	1.0	Nicole Daley, PSCS Transition Lead
June 18, 2020	1.0	Duane Feely, MB Project Director