

Title	<i>Using Interagency Talkgroups</i>
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Background	PSCS has the ability to assemble radio users, from various organizations, on a shared talkgroup to enhance radio communication during an incident requiring a multi-agency response. Such talkgroups are referred to as Interagency Talkgroups.
Purpose and Scope (What are goals, parameters, and scope? What is out of scope?)	To establish when, how, and by whom an interagency talkgroup is established.
Process Input (Who and what prompts the request and why?)	The process is prompted by: <ul style="list-style-type: none"> a) A multiple agency response to an incident. b) Radio users have a need to communicate with users from other agencies.
Process Flow (What is the first step to start the input going? What are the activities?)	<ol style="list-style-type: none"> 1. An incident or exercise occurs that requires a multi-agency response. 2. The Incident Commander recognizes the need to use an interagency talkgroup. 3. The Incident Commander contacts their primary dispatch centre and requests that an interagency talkgroup (Appendix A) be assigned to the incident or exercise. 4. Primary dispatch centre contacts any secondary dispatch centre(s) and advises the interagency talkgroup has been assigned for the incident, event, or exercise. 5. Incident Commander advises the responding agencies to switch to the assigned interagency talkgroup. 6. The responding agencies switch to the identified talkgroup. 7. When operations are complete, the Incident Commander advises the responding agencies to return to their normal operational channels. 8. The incident commander advises their primary dispatch centre that the talkgroup assignment can be released.

Using Interagency Talkgroups

Document Owner: Manitoba

Version	Date	Author	Change Description
1.0	May 13, 2020	Manitoba	Initial Release

Approvals & Acceptance

I have reviewed the information in this document and I agree;

Date	Document Version	Approver Name and Titles
May 13, 2020	1.0	Duane Feely, Project Director

Interagency 1 to 6 (encrypted talkgroup Alias name- IAGE 1 – 6)

Provincial Inter agency group. Available only to Tier 1 Users (Police, Fire, Ambulance)

To be used on a shared basis for initial inter-agency emergency site coordination/communications between responding agencies (Police, Fire, Ambulance). This is not intended for incident management of any duration. The talkgroup would be assigned by the requesting agency's dispatch centre.

Interagency 7 (encrypted Alias name - IAGE 7)

Provincial Inter agency group. Available to Tier 1 and Tier 2 Users

To be used on a shared basis for initial inter-agency emergency site coordination/communications between responding Tier 1 and Tier 2 user agencies when responding to a mutual event. This is not intended for incident management of any duration. This talkgroup would be assigned by the requesting agency's dispatch centre.

Interagency 8 (clear talkgroup Alias name - IAGE 8)

Provincial Inter agency group. Available to Tier 1, Tier 2, and Tier 3 Users

To be used on a shared basis for initial inter-agency emergency site coordination/communications between responding Tier 1, Tier 2 and Tier 3 user agencies when responding to a mutual event. This is not intended for incident management of any duration. This talkgroup would be assigned by the requesting agency's dispatch centre.

EMO Ops1 (encrypted talkgroup Alias name – EMO OPS1)

Available to Tier 1, 2, and 3 Users. To be used by the emergency site manager/incident commander, command post fire, command post ambulance, command post police for inter-agency telecommunications. This talk group would be assigned by E911 consortium in conjunction with MTCC, Police and Manitoba EMO after request by the incident site commander or at initial dispatch by E911.

EMO Ops2 (encrypted talkgroup Alias name – EMO OPS2)

Available to Tier 1, 2, and 3 Users. To be used at a second major emergency by the emergency site manager/incident commander, command post fire, command post ambulance, command post police for inter-agency telecommunications. This talk group would be assigned by E911 consortium in conjunction with MTCC, Police and Manitoba EMO after request by the incident site commander or at initial dispatch by E911.

EMO Ops3 (clear talkgroup Alias name – EMO OPS3)

Available to Tier 1, 2, and 3 Users. To be used at a third major emergency by the emergency site manager/incident commander, command post fire, command post ambulance, command post police for inter-agency telecommunications. This talk group would be assigned by E911 consortium in conjunction with MTCC, Police and Manitoba EMO after request by the incident site commander or at initial dispatch by E911.

EMO SPX (clear frequency Alias name – EMO SPX)

Available to Tier 1, 2, 3 Users. This disaster simplex (conventional, non-trunked) channel is a short-range communications channel that does not require any part of the PSCS trunked network to function. This channel is to be used by agencies on a shared basis for line of site interagency communications during emergency situations and mutual aid events.

POLICE (encrypted talkgroup Alias name – POLICE)

Available only to police forces (RCMP, municipal and first nations) and the Office of the Fire Commissioner.

To be used on a shared basis for site coordination/communications between forces. This is not intended for incident management of any duration.