

Title	<i>Change Request Regarding IWG Standards</i>
Created by	<i>Manitoba</i>
Date Created	<i>February 7, 2020</i>
Background	The Interoperability Working Group (IWG) has defined a number of standard radio features that will apply to all radios/users. Agencies may have a need to request changes be made to the standards.
Purpose and Scope (What are goals, parameters, and scope? What is out of scope?)	To establish how a public safety entity (PSE) can request the IWG make an exception to the standard radio features.
Process Input (Who and what prompts the request and why?)	The process is prompted by a PSE desiring a change to the standard radio features.
Process Flow (What is the first step to start the input going? What are the activities?)	<ol style="list-style-type: none"> 1. PSE reviews the radio profile document. 2. PSE identifies a standard that they would like to change for their organization. 3. PSE send an email to PSCSSupport@gov.mb.ca identifying the standard that they would like to modify. 4. PSCS Service Analysts review the request and forward onto the IWG for review. 5. IWG confirms or denies the change. 6. IWG informs the PSCS Service Analyst of the decision. 7. PSCS Service Analyst informs the PSE/Bell of the decision. <ol style="list-style-type: none"> a. If confirmed, Bell makes the change to the codeplug b. If denied, no changes to the codeplug are made 8. Issue is closed by the PSCS Service Analyst.

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Document Owner: Manitoba

Version	Date	Author	Change Description
1.0	June 18, 2020	Manitoba	Initial Release